

BILLER CONSENT FORM

Consent of the Biller for Authorisation of the default BBPOU

To,
The Chief BBPS,
Bharat Bill Payment System
National Payments Corporation of India,
Unit 302, 3rd Floor, Raheja Titanium
Off Western Express Highway
Goregaon-East, Mumbai-400 063

Dear Sir/Madam,

We _____ with Registered Office at _____ have agreed to participate in the Bharat Bill Payment System (BBPS) under National Payments Corporation of India (NPCI), with registered office at The Capital, 1001 A, B-Wing, 10th floor, Bandra Kurla Complex, Bandra East, Mumbai 400051,

a) We hereby authorise _____ to act as our default Bharat Bill Payment Operating Unit in compliance with BBPS Procedural Guidelines. We understand that only those transactions that are passed through Bharat Bill Payment Central Unit (BBPCU) will be covered under the Settlement Guarantee Mechanism of BBPS. The agreement for on-boarding in BBPS with the BBPOU is valid until _____

Option 1

We hereby consent that the default BBPOU will route **all** transactions through BBPCU to avail the benefit of the Settlement Guarantee Mechanism, dashboard facility to get access to transaction summary for all bill payments including consolidated MIS (hereinafter "Dashboard Functionality") as determined from time to time and complaints and grievance redressal mechanism overseen by BBPCU for all transactions.

Option 2

We hereby consent that the default BBPOU will route the **select** transactions to BBPCU as per their discretion and we understand that Settlement Guarantee Mechanism of BBPS and the Dashboard Functionality from BBPCU will be limited to those transactions that pass through BBPCU.

AND / OR

b) We hereby authorise _____ to act as an additional default Bharat Bill Payment Operating Unit in compliance with Bharat Bill Payment System Procedural Guidelines. We understand that only those transactions that are passed through the BBPCU will be covered under the Settlement Guarantee Mechanism of BBPS. The agreement for on-boarding in BBPS with the BBPOU is valid until _____

Option 1

We hereby consent that the additional default BBPOU will route **all** transactions through BBPCU to avail the benefit of the Settlement Guarantee Mechanism, dashboard facility to get access to transaction summary for all bill payments including consolidated MIS as determined from time to time & complaints and grievance redressal mechanism overseen by BBPCU for all transactions

Option 2

We hereby consent that the additional default BBPOU will route the **select** transactions to BBPCU as per their discretion and we understand that Settlement Guarantee Mechanism of BBPS and Dashboard Functionality from BBPCU will be limited to those transactions that pass through BBPCU

We understand and agree that transactions will be dynamically routed between the default BBPOUs by BBPCU.

{Note :

Fill in 'a' and delete 'b' if only one default BBPOU is being authorised;

Fill in 'b' and delete 'a' if another additional default BBPOU is being authorised as default BBPOU in addition

to the existing default BBPOU}

Fill in 'a' and 'b' if both BBPOUs are being authorised as default BBPOUs}

N.B.: The Biller will choose the same option (Option 1 or 2 above) under 'a' and 'b'.

c) We understand and agree that the intent of the Dashboard Functionality (as defined above)/MIS being made available by BBPCU hereunder is to share the performance and the transaction summary directly with us

d) We hereby nominate and authorize the below-mentioned personnel to receive the access and relevant credentials to the Dashboard Functionality. We further agree that in the event any or all of the authorized personnel named herein-below move out of our organization or are rendered unavailable to continue to be the authorized personnel for the Dashboard Functionality, we shall give fifteen (15) working days prior written notice to BBPOU/ BBPCU, along with details of the replacement in order to grant them reasonable time to onboard and grant access of the Dashboard Functionality to the named replacement personnel.

| Name | Email ID | Designation | Mobile Number |
|------|-------------|------------------|---------------|
| test | r@gmail.com | Buyer and Seller | 9075148186 |

e) All complaints relating to processed transactions received by BBPCU and/or above-said BBPOU(s) or Customer side BBPOUs would be attended to expeditiously by us and all possible help will be provided to the BBPOUs in this regard.

f) Any change in the default / additional default BBPOU would be intimated to you in writing in advance in accordance with the Bharat Bill Payment System Procedural Guidelines and the change in default/ additional default BBPOU would only be effected after all pending complaints and disputes in relation our bills that pertain to the BBPOU being replaced are resolved.

g) Various digital players ("RBI approved BBPOUs and their digital service providers; the approved players are responsible for the latter") who are live with National Payments Corporation of India ("NPCI") on Bharat Bill Payment System platform can use/adopt the Brand Logo/Image of our company, only for digital transactions on Bharat Bill Payment System screens for easy identification by the customer; in line with our Trademark/Brand usage guidelines and specifications. NPCI shall not in any manner whatsoever be responsible and/or be held responsible for any misuse of any of the Brand Image/Logo by any of the BBPS players.

h) Bharat BillPay brand logo would be displayed on digital and physical channels of the billers, including physical bills, to promote transactions on Bharat BillPay ecosystem. Illustratively the Bharat BillPay logo must appear on the website, receipt and messages/statements to convey assurance and accessibility to the customers.

i) We also confirm that the configuration details listed out in the Biller Compliance Annexure have been examined and confirmed by us to facilitate accurate on boarding and understanding.

Yours faithfully,

Authorized signatory

Name : test

Designation : Buyer and Seller

Contact No : 9075148186

Email : r@gmail.com

Note: Kindly submit the hard copy of consent form on letter head with sign, seal/stamp on the above mentioned address and the digital copy on bbps.biller@npci.org.in

Annexure - Biller Compliance Form

| | |
|--|--------|
| Biller Name | iopl |
| Biller ID | 576669 |
| Expected Volume/Avg. Ticket Size of the Biller (Per Day) | 12 |
| Consumer Base of the biller | |
| Electronic Payment Coverage (%) | |
| BOCP (Own Collection Point) Payment Coverage (%) | 12 |

General Details

| | |
|--------------------------|---------------------------|
| Institution Type | AZIZI BANK |
| Application Type | |
| Application Sub Type | Agent |
| Types Of Establishment | Government |
| Biller Business Name | iopl |
| Registerd Company Name | iopl |
| Business PAN | ABCTY1234D |
| Business TAN | ABCTY1234D |
| Authorised Signatory PAN | ABCTY1234D |
| Address | dsagsdfhgvs hjdsgffgasdvc |
| State | Maharashtra |
| Country | Afghanistan |
| Business Email | r@gmail.com |
| Is Parent Biller? | Yes |
| Parent Biller ID | |
| Business Phone | 9075148186 |

| | |
|-----------------------------|------------------|
| | |
| | |
| Business Details | |
| Business Type | Buyer and Seller |
| Biller Type | Online |
| Biller Coverage | 12 |
| Average Ticket Size | 12 |
| BOCP Payment Coverage % | 12 |
| Biller Effective Start Date | 12-11-2024 |
| Biller Effective End Date | 30-11-2024 |
| Bill Fetch | test |
| Projected Chargeback Count | 56 |
| Biller Validaton | N/A |
| Projected Refund Count | 123 |
| CCMS/CMS Detail If any | 12 |
| Biller Linked Backup OU 1 | 12 |
| Biller Linked Backup OU 2 | 12 |
| Biller Linked Backup OU 3 | 12 |
| Adhoc Acceptance | Yes |
| Support Credit Adjustment | Yes |
| Biller Category | Biller Category |
| Customer Name | test |
| Due Date | 30 November 2024 |
| Amount | 12 |
| Bill Number | 12 |
| Bill Date | 12 November 2024 |

| | |
|--|------------|
| Bill Period | 22-11-2024 |
| When can we expect the settlement entry in biller website / App or Customer account ? | 12 |
| Accept the payment after due date of bill | Yes |
| Allow the customer to pay the bill amount post due date expired ? | No |
| Late fee will be applied to the customer account and revised bill amount will publish to online on immediate basis ? | No |
| Late fee will be applied to the customer account at the time of next billing cycle ? | Yes |

| Biller Parameter Details | |
|-------------------------------|-------------------------------|
| Internet Banking | Min: 12 - Max: 12 |
| Prepaid Card | Min: 12 - Max: 12 |
| Payment Channel | |
| Visa | true |
| Mastercard | true |
| CUP | true |
| Debit Card | true |
| Credit Card | true |
| QR | true |
| Standing Instruction | true |
| Parameter Details | |
| Default OU linked with biller | 12 |
| Biller Payment Channel | 12 |
| Biller Auth Letter 3 | Section_16_Documents.pdf |
| Biller Auth Letter 1 | Additional_Documents_(1).pdf |
| Biller Payment Mode 402 | No |
| Biller Auth Letter 1 NM | AFVxxxxx0G_Q2_2024-25_(3).pdf |
| Biller Retry Interval 402 | 12 |
| Biller Auth Letter 2 | AFVxxxxx0G_Q2_2024-25_(1).pdf |
| Biller TAT for STP | 12 |
| Biller Auth Letter 2 NM | AFVxxxxx0G_Q2_2024-25_(2).pdf |
| Enable Reversal Validation | Yes |
| Biller Velocity Percentage | Yes |

| | |
|-------------------------------|-----|
| Biller Velocity Percentage | Yes |
| Enable Reversal Validation | Yes |
| Biller Velocity Percentage | 12 |
| Biller Timeout | 123 |
| Biller Mode | Yes |
| Support 402 API Flag | Yes |
| Support Validation API | 12 |
| Fetch Ageing | 12 |
| Biller Custom Parameter Group | 12 |

Biller Account

| | |
|------------------|-----------------|
| Transfer Mode | online |
| Bank Name | hdfc |
| Account Type | Saving |
| Account Number | 23234234 |
| Account Name | iob |
| IFSC Code | KKBK0000123 |
| Deferred Payout | Yes |
| GSTIN | 22AAAAA0000A1Z5 |
| GSTIN State | Maharastra |
| GSTIN Start Date | 30-11-2024 |
| GSTIN End Date | 22-01-2025 |

Regex implementation

Support for pending transactions, if yes, biller timeout and scheduled interval for 402 API

Bill Cycle if consistent across customers